

Health in Hackney Scrutiny Commission	Item No
18 th November 2020	
Minutes of the previous meeting and matters arising	8

OUTLINE

Attached please find the draft minutes of the meeting held on 14th October 2020.

MATTERS ARISING

Actions from 23 September meeting

Action at 7.6

ACTION:	Executive Director of Healthwatch to explore with the CE of the GP
	Confederation on developing a Protocol for GP Practices on supporting those
	who cannot readily access their GPs via digital means and on establishing a
	consistent standard across all the Practices in Hackney.

This is awaited.

Actions from 14 October meeting

Action at 4.4(b)

ACTION:	Workstream Director CYP&M to provide further detail on recent waiting times
	for access to CAMHS and the trend.

Workstream Director replied below on 3 Nov:

In response to the query below around **how long the wait for mental health referrals** and access to support for Children and Young people ('access times') is, the September 20020 data from HUFT and ELFT shows:

- for **HUFT services** (First Steps and CAMHS Disability), 85% of CYP referrals were seen and started support within 4 weeks. The remainder (15%) took longer than that.
- for **ELFT services** (Specialist CAMHS and Adolescent Psychiatry service), 87% of CYP referrals were seen and started support within 4 weeks. The remainder (13%) took longer than that.

This is in line with our North East London neighbours but better than other areas in the UK, although we still have considerable work on this to do.

Additionally, if a CYP presents in **crisis** (YP either presents at A&E or contact is made via crisis phone number), the response is as follows:

- 1. If presenting in person between 9am and 9pm, the CYP will be seen by the crisis team, assessed, then either sent home with a safety plan or admitted if necessary the same day. They are followed up the next day by the Crisis Team before being handed over to the appropriate service.
- 2. If consultation with CYP or supporter is by phone, management and safety planning is done on that call until first available Crisis team or Specialist CAMHS Appointment (emergency appointments often same or next day), or if necessary, CYP can be advised to come to A&E for the process above.

I'm also waiting for the access data from our in-house clinical service for children known to children's social care and will update once it arrives. Let me know if you have any queries.

Amy Wilkinson

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Action at 6.4(d)

ACTION:	To add to the Work Programme an item on the future plans for St Leonards as
	part of the wider Estates Strategy for NEL.

This is to be scheduled.

Action at 10.4

ACTION:	CCG to provide
	a) Briefing on the new governance structure for the City and Hackney ICP and
	how it forms part of the new NEL Integrated Care System
	b) Future briefing from Tracey Fletcher in her role as system lead for the
	Neighbourhood Health and Care Services Board of the City and Hackney ICP.

These have been scheduled for the 31 March 2021 meeting.

ACTION

The Commission is requested to agree the minutes and note the matters arising.